

# TECHNICAL SERVICE BULLETIN

**TSB A-GN-OT-0082**

**Date:** August 1, 2025  
**To:** All Service and Parts Managers  
**From:** Technical Services Department  
**Subject:** AHVE Heat Kit Harness Mis-wired

This is an important Technical Service Bulletin to be carried out by trained and certified service technicians. The intent of this bulletin is to inform our customers Daikin has recently discovered that a small group of AHVE air handlers with serial numbers from 2502 to 2503045960 were found to have been mis-wired in the factory. If this occurs the electric heat will always energize 2nd stage with any call for heat.

The following models listed below should be quarantined and inspected to determine if the heat kit wiring to the **PCB** (Printed Circuit Board) is correct.

<b>Amana® Brand</b>
<b>AHVE36CP1300</b>

Please follow the instructions below to inspect and if necessary correct the wiring issue.

1. Open the control box door. Locate the PCB on the control deck.

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DAIKIN COMFORT TECHNOLOGIES NORTH AMERICA, INC.

19001 Kermier Road • Waller, TX 77484 • (713) 861-2500 • [www.daikincomfort.com](http://www.daikincomfort.com)

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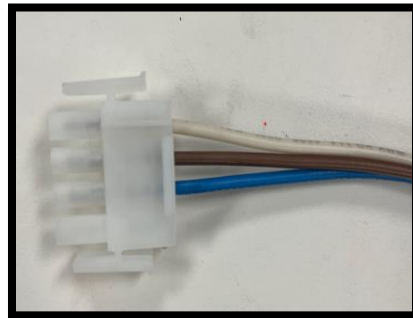
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2. Inspect the electric heat connection on the PCB and verify the brown wire is in the middle.

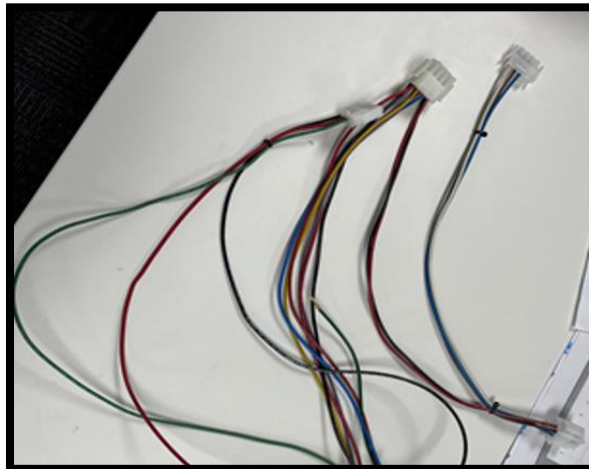
## Bad connection with Blue Wire in the Middle



## Good connection with Brown Wire in the Middle



3. If the blue wire is found in the middle, swap the blue and brown wire in the connector. If a clean swap is not achievable, then replace with harness part# **0259A00063**.



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Daikin will pay \$20 for inspecting and correcting wiring, as necessary, on products currently in customer inventory. Please inform your dealers to inspect and correct any units in their possession at the time of installation, following the instructions above. Claims for these units must be submitted using **Authorization Code 8841**.

If a unit has already been installed and a contractor must return to inspect and/or repair the wiring, Daikin will pay \$80 for completing the repair. These claims must be submitted using **Authorization Code 8842**.

The claim will be paid upon review by the Warranty Department. **Warranty Claims will be approved for equipment that is still covered under the terms of Standard Warranty. Claims must be filed by December 31, 2026.**

If you have technical questions, please call 1-855-DAIKIN1, option XX, or e-mail [TechnicalServicesDaikin@daikincomfort.com](mailto:TechnicalServicesDaikin@daikincomfort.com).

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