



TECHNICAL SERVICE BULLETIN

TSB D-GN-OT-0081

Date: July 29, 2025
To: All Service and Parts Managers
From: Technical Services Department
Subject: **Daikin ONE Defrost logic improvement: Over-The-Air Update**

This is an important Technical Service Bulletin to be carried out by trained and certified service technicians. The intent of this bulletin is to inform our customers of an improvement to the Defrost logic of a mini-split when connected to a Daikin *ONE* or Daikin *ONE* lite thermostat

This software update will be pushed out to the referenced Wi-Fi and cloud-connected thermostats as of July 14th, 2025. To ensure this improvement has taken place on a mini or multi-split system when connected to a Daikin *ONE* family thermostat, be sure to connect the thermostat to Wi-Fi and verify the latest software update.

If you have questions about connecting to Wi-Fi or updating a Daikin *ONE* or Daikin *ONE* lite thermostat, please consult the available connection resources at this website: [Daikin ONE](https://www.daikinone.com/professionals/resources) [Daikinone.com/professionals/resources](https://www.daikinone.com/professionals/resources). If there is no Wi-Fi a mobile hotspot can be used to update the thermostat.

This only applies to mini-splits that have Daikin *ONE* thermostats connected to them, an update is not required for mini-splits that do not have a Daikin *ONE* connected to them.

If you have technical questions, please call 1-855-DAIKIN1, or e-mail TechnicalServicesDaikin@daikincomfort.com.
