

# TECHNICAL SERVICE BULLETIN

**TSB D-GN-OT-0080**

**Date:** July 23, 2025  
**To:** All Service and Parts Managers  
**From:** Technical Services Department  
**Subject:** **D-checker Connection Issue R-32 Multi-Split**

This is an important Technical Service Bulletin to inform our customers that Daikin has become aware of a communication issue with D-checker service tools when connected to the following R-32 Multi-split models manufactured prior to April 1st, 2025, listed in the below table:

Models	Last Effected Serial Number
2MXM18AVJU9	Y031117
2MXT18AVJU9	Y027079
2MXTH18AVJU9	Y004331
3MXM24AVJU9	Y047096
4MXM36AVJU9	Y050952

**R-32 Mutli-split Systems with manufacturing dates on or after April 1<sup>st</sup>, 2025, will be able to connect to D-checker.**

**This is a D-checker connection issue only.** Most troubleshooting issues or errors on these systems can be troubleshot without the use of D-checker. If you need troubleshooting assistance, please contact your local technical support team, regional technical manager, or Daikin technical support: 1-855-DAIKIN1.

If you have questions regarding this bulletin, please e-mail [John.Pratt@daikincomfort.com](mailto:John.Pratt@daikincomfort.com).