



TECHNICAL SERVICE BULLETIN



D-GN-LC-0065

Date: February 7, 2025
To: Internal, Sales, Distribution, and Sales Representatives
From: Technical Service Department
Subject: **Drip Edge Kit for Condensation Bypassing Drain Pan in DFH 7.5-8.5- 10 Ton HP Packaged Rooftop Models**

It has come to our attention that select 7.5-8.5 and 10-ton heat pumps (DFH) packaged rooftop units may, under certain conditions, experience condensate bypassing the drain pan. If experiencing this condition, please install the Drip Edge Kit (FLSHRCKDFH7810) following the instructions below along with the Drip Edge Kit instructions (IOD-7167) included with the kit.

Model Groups Affected
DFH090-120

This Technical Service Bulletin provides a field modification design and process to address this issue using Drip Edge Kit (FLSHRCKDFH7810). The Drip Edge Kit must be installed between the filter rack and coil support pan as shown in the Drip Edge Kit installation instructions provided with the kit.

Drip Edge Kit by RTU Tonnage
DFH 7.5-8.5 and 10-Ton (090-102-120)
Kit #: FLSHRCKDFH7810

Warranty Claims

1. For **installed** equipment, Daikin will reimburse the cost of the Drip Edge Kit and pay a labor allowance of \$200.00 for each reworked unit. All claims for installed units must use the authorization code 8832.
2. For **Un-Installed** equipment, Daikin will reimburse the cost of the kit and pay a labor allowance of \$100.00 for each reworked unit. All claims for uninstalled units must use the authorization code 8833.

Claims must be filed on Warranty Express as an Authorization type claim, using authorization code number 8832 for installed units and code 8833 for uninstalled units. If you have technical questions, please call 1-855-DAIKIN1, option 4, or e-mail TechnicalServicesDaikin@daikincomfort.com.

Note: This Sales Bulletin constitutes "Confidential Information" as defined in, and is subject to the terms of, your Distributor Sales Agreement.

DAIKIN COMFORT TECHNOLOGIES NORTH AMERICA, INC. • 19001 Kermier Road • Waller, TX 77484

Main: 713.861.2500 • Marketing Fax: 713.331.3275

www.northamerica-daikin.com