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Amana Brand Smart Thermostat

System Configurations

Installing Amana Brand Smart Thermostat

Amana Brand Cloud Services

Commissioning (Quality Install)

Commissioning Amana Brand Smart Thermostat

Full Set-up

Dealer Navigation

Homeowner Navigation

Mobile Apps

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Amana Brand Smart Thermostat

- Premium control that provides optimal comfort.
- The high-resolution touch screen supports tactile-based interactions.
- Navigating to each screen is done by tapping an icon.
- Designed to regulate and communicate with HVAC equipment.
- The user will be able to control the indoor unit remotely through the Amana Brand Home app.









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Heating & Air Conditioning

Amana Brand Smart Thermostat

- Offers two-way communication when combined with:.
 - Amana Brand S-Series system; air conditioners and heat pumps, residential inverters; air conditioners and heat pumps, and two stage system; air conditioners and heat pumps.
- Serves as a cloud-connected hub and controller for communicating HVAC systems.



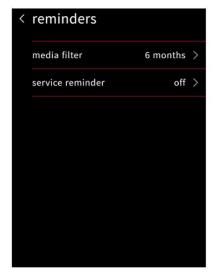


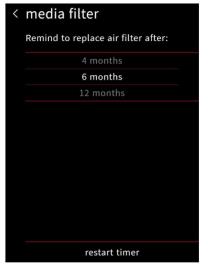


Amana Brand Smart Thermostat

Service reminders

- Set service reminders to maintain your system.
- Preset reminder options include:
 - Media filter
 - Humidifier Pad
 - Service reminders







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Heating & Air Conditioning

Amana Brand Smart Thermostat - Messaging

- Amana Brand Smart Thermostat's messaging updates, confirms, and informs about selections you make during set-up and operation.
- There are four types of messages:
 - Status
 - Alerts
 - Reminders and Prompts
 - Learn more/tips



Note: Alerts have priority over all other messages in the system.

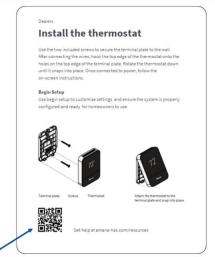


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Amana Brand Smart Thermostat - Quick Reference Card

 Quick reference cards are packaged with the thermostat to help answer questions during the installation and commissioning.





Scanning the bar code on the **bottom left** corner will link you to a website related to the title of the card. https://amana-hac.com/resources





Agenda

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Valid System Configurations

Communicating indoor

- Air handler.
- Furnace.
- EEV coil.



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Communicating outdoor

- Heat pump.
- · Air Conditioning.







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Installing Amana Brand Smart Thermostat



DO NOT Install the thermostat where it can be affected by:

- Drafts or dead spots behind doors and in corners.
- Hot or cold air from ducts or ceiling fans.
- Radiant heat from the sun or appliances.
- Concealed pipes and chimneys.
- Unheated (uncooled) areas such as an outside wall.







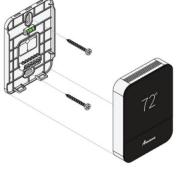


Installing Amana Brand Smart Thermostat



- Mount the thermostat to be
 - Leveled
 - Approximately 5' from the floor.
 - On an interior wall using the included screws.
- Attach the thermostat to the top of terminal plate and snap into place











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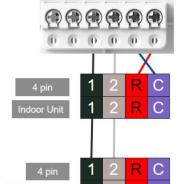
Installing Amana Brand Smart Thermostat





Wiring thermostat to communicating systems

- Maximum wire distance between the Amana Brand Smart Thermostat and the indoor unit should not exceed 125 feet using 18 gauge wire.
- Check for proper voltage before and after wiring is installed.
 - 0.6VDC between Data 1 and 2
- Wiring communicating indoor unit to communicating outdoor units.
 - Connect 1, 2, C and R from the Amana Brand Smart Thermostat, to 1, 2, C and R at the indoor unit.
 - Connect wires 1 and 2 from the indoor unit to 1 and 2 at the outdoor unit.
- Note: The Amana Brand Smart Thermostat is labeled 1, 2, C, R.
 If wired incorrectly, you will receive a communication error, or your equipment may not be recognized and displayed.



Outdoor Unit

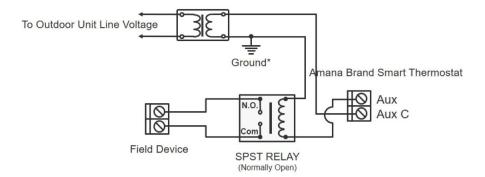


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Aux Wiring

- The thermostats Aux outputs are dry contacts that close the connection to turn on the Aux equipment.
- A 24V AC control signal must be routed through one of the aux contacts of the thermostat.



*The terminals are selected in the Amana Brand Smart Thermostat installer wizard.

Note: It is recommended to use a minimum of 18-gauge wire. Maximum operating length of wire is 125 ft.



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CoolCloud™ HVAC App

Download the **CoolCloud**™ HVAC application

- This system is NOT ComfortBridge controlled. If wired to a ComfortBridge furnace that requires a critical OTA update, the installer must complete an OTA update through the CoolCloud app prior to commissioning.
- Where can I download the app?













The CoolCloud[™] HVAC app is available in Apple[®] and Android[™] versions.







CoolCloud™ HVAC App

Software updates

- Once paired, available software updates will be displayed.
- Mandatory updates are required before moving forward.
- Optional updates can be downloaded or skipped.











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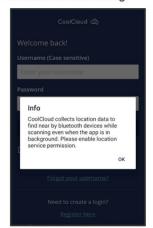
CoolCloud™ HVAC App

Permissions required by application

Access To Photos



Bluetooth Scanning



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Device Location







CoolCloud™ HVAC App

Login and registration screens

- Log in where you have a strong cell signal or are on an available Wi-Fi network.
- Create an account to get started.
- New users will first have to register for an account by providing registration information.
 - Note: Username information cannot be edited once selected by the user.
- If a user would like to make changes to the account information a new account will need to be created.







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CoolCloud™ HVAC App

Connecting to equipment

- Move to proximity of the equipment, boot up the app and the indoor equipment should appear on the device screen.
- Random Bluetooth® equipment in range may also appear and can simply be ignored.
- If the equipment being searched for does not appear choose Refresh in the upper right.
- A unit may not show up if:
 - . It is out of Bluetooth range
 - Another user is connected to the same Bluetooth device
 - The unit is not powered on
- Tap the desired equipment to begin the connection steps.
- Pressing *Logout* returned the user to the previous log in screen.





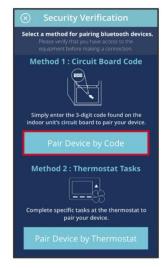


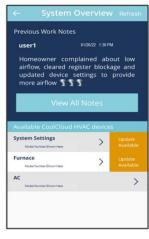


CoolCloud™ HVAC App

Pair device by code

- Allows the user to enter the three-digit code from the circuit board's three 7-segment displays.
- Note: The user cannot pair the device using the Amana Brand Smart Thermostat







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CoolCloud™ HVAC App

Pairing to indoor equipment using circuit board code

You will be prompted for a 3-digit access code shown on the three seven segment displays.











• If the code is visible, it can be entered in the Code Entry screen shown on the right.







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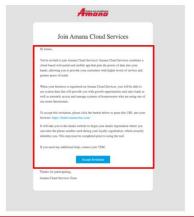
Mobile Apps

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Inviting Employees to Amana Brand Cloud Services

- In order to save profiles created utilizing the cloud service tool, you must be a member of an active Cloud Services account.
 - An email invitation to join Cloud Services will need to be accepted.



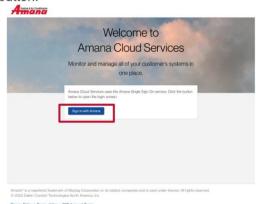
Amana Brand Smart Thermostat can be commissioned using the Amana Brand Cloud Services app without an account activated.



Heating & Air Conditionin

Create Amana Brand Cloud Services Account (Dealer Employee)

- 1. When the employee clicks "Accept Invite" in the email they will be directed to https://dealer.amana-hac.com, where they will click "Sign in with Amana".
- They will be directed to a login page, where they will click "Create Account" below the "Sign In" button.





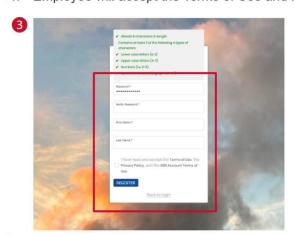


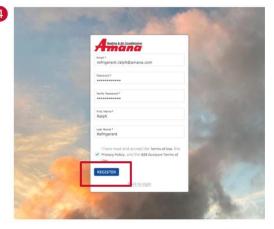
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Create Amana Brand Cloud Services Account (Dealer Employee)

- 3. The employee will be prompted to create a user login tied to the email used to invite them.
 - Complete all fields and ensure password meets criteria.
- 4. Employee will accept the Terms of Use and Privacy Policy, and then click "Register".



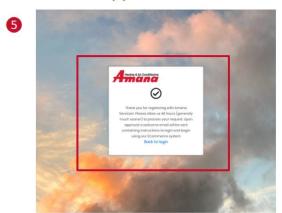




Heating & Air Conditioning

Create Amana Brand Cloud Services Account (Dealer Employee)

- 5. The employee will receive confirmation that their account was created successfully and needs to check their email for the verification email.
- 6. The employee will open the email with the subject "Amana Brand Cloud Services: Verify your email" and click "Verify your account".





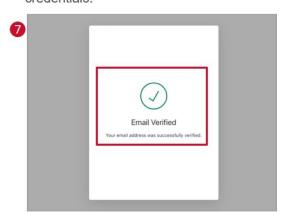
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Create Amana Brand Cloud Services Account (Dealer Employee)

- 7. The web page will provide confirmation that the email has been verified and the employee account has been created.
- 8. Employee will then return to https://dealer.amana-hac.com and enter their newly created account credentials.







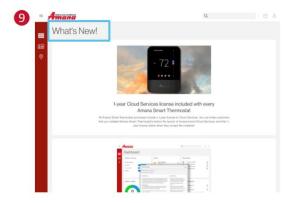
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Heating & Air Conditioning

Amana Brand Cloud Services: Initial Login

- 9. Upon your login, new users are directed to the "What's New!" page which highlights recent feature releases, news, and updates.
- **10**. The employee can navigate into Cloud Service by clicking on the *Dashboard, Customers*, or *Map* navigation icons on the left-hand navigation menu.







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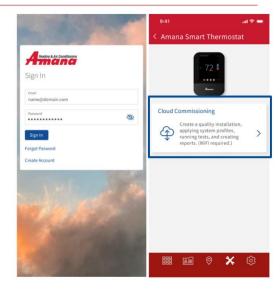
Homeowner Navigation

Mobile Apps



Quality Install

- Download the Amana Brand Cloud Services app. from your respective app. store.
- You will need to create an account to log in
 - User ID and password (case sensitive)
- System profiles enable the technician to modify settings from the app. and upload those settings to the thermostat.



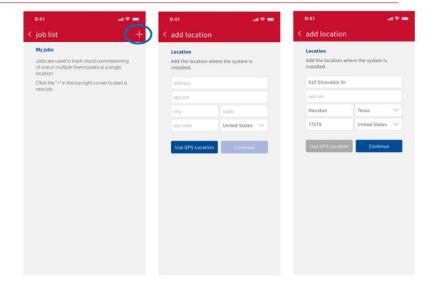


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Create A Job Based On Location

- Every job needs the location details.
- Click on the "+" sign to add location details and continue.
 - The user can use their GPS location to automatically fill in the address.





Heating & Air Conditioning

Add Thermostat To Job And Configure For Zoning If Needed

- Add thermostat by tapping on + in top right corner then scanning the 2D bar code or entering thermostat DKNS # manually.
 - The 2D bar code is found on the terminal subbase.
 - DKN # is found by navigating through the thermostat setting menus.
- Zone board configuration can be seen by sliding the toggle button to the right.
 - If a thermostat is connected to a zone board and not zone one, then equipment info will not be available.









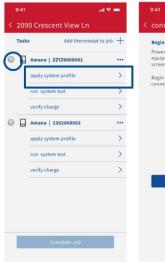
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Connect The Thermostat To Wi-Fi

- On selection of any task, internet connection will need to be verified before the user can continue setup.
 - If the Wi-Fi icon is grey, the system is not connected to Wi-Fi.
- To connect to Wi-Fi, first click on "apply system profile"
- On the thermostat, in the 5-step commissioning process, navigate to the communication option.
 - · Check the "use Wi-Fi" option
 - Select network
 - Enter password
 - Once connected to internet: "Amana Cloud" will show connected.











Connect To Home Wi-Fi

- Once the thermostat is connected to Wi-Fi, following the "Cloud Commissioning" process, the app will automatically request access.
 - The user will then confirm the access on the thermostat UI.
 - The app receive the confirmation and automatically move to user the selected task.
- Note: If the thermostat starts to update, please allow for the update to complete before continuing







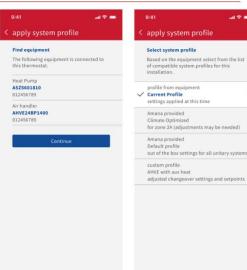
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Apply System Profile

- A list of the connected equipment will be populated once connected to Wi-Fi.
 - Verify equipment, then continue to view thermostat profile options.
 - Once connected to Wi-Fi, the green o icon will be displayed. If access is expired, then the user will see the no access icon .





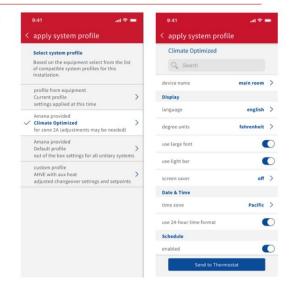


Heating & Air Conditioning

Apply System Profile (continued)

- You can select and or modify any profile to send to the thermostat.
 - Make edits as needed, then tap "Send to Thermostat"

NOTE: Modifying the profile does not affect the default profile



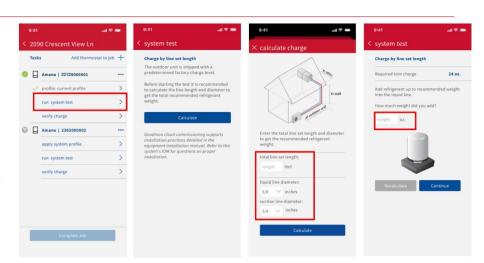


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Run System Test

- Running system test will prompt the user to calculate the charge before running the test.
 - Measure total line set length, then select liquid and suction line diameter before calculating required trim charge.
 - Input the actual charge weighed in.







Run System Test

- Verify service valves are open.
 - Tap "Run Test."
 - Users can leave the screen while the test is running and return as needed.
 - System test is required for inverter systems.
 - If the test has not been completed an error code "11" will be generated.
 - Error code "11" will clear once the test is complete.





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Run System Charge Verification

- Recommended charge to be added to meet required charge displayed.
- Once system stabilizes and is running at full speed, the calculated subcool will be displayed.
 - Allow up to 5 min delay between gauge reading and app. verification.
 - Stopping the verification will generate a report.



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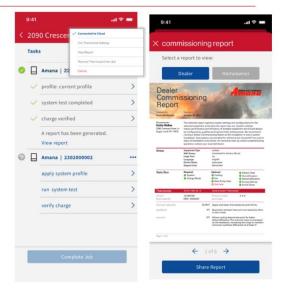






Complete Setup

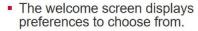
 After all steps are complete, the user will be able to share a commissioning report before completing the job.











- Begin set-up starts commissioning process to configure the system.
 - Enables random access to any setting.
 - Remembers settings as they are entered.
 - Individual may stop and restart as needed.
- Selecting setup options allows you to factory reset the thermostat.
- Version of the thermostat is displayed on the learn more screen.











Full Set-up Start-up Tapping begin set-up starts the five step set-up process: Communication. smart thermostat Personalization. setup Equipment Set-up. System Optimization. 1 communication Preferences. 2 personalization 3 equipment setup Note: All steps must be completed and reviewed before completing set-up to ensure the system is configured properly 4 system optimization and ready for the homeowner to use. **5** preferences For detailed menu settings: complete setup https://amana-hac.com/resources

Full Set-up

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Step 1 - Communication

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- Configures Communication Networks.
- Select home Wi-Fi to search for networks.
- With Wi-Fi configured, the system can check the software version and update software to the latest version automatically.

Note:

- A warning is generated if the router is not password protected.
 - Compatible with 5Ghz routers which supports 2.4Ghz
- Equipment type displays the equipment selected on start up.









Step 2 - Personalization

- Tapping the personalization tab allows you to edit default information.
- Personalization displays:
 - Language.
 - Large font selection.
 - Date & Time.
 - If Wi-Fi is connected, date & time are set automatically.
 - Thermostat Name.
 - Degree Units.

Note: A green check mark appears next to items reviewed from the set-up menu.







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Full Set-up

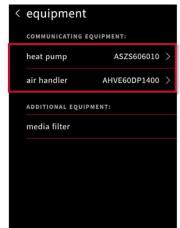




Step 3 - Equipment Set-up

- Displays equipment found by searching the communication network, or by adding/removing equipment and accessories from the preset list.
- The unit that is identified determines the list of configurations that will be displayed
 - · View unit Specifications.
 - Configure
 - Cool settings
 - Heat Settings
 - Heat Pump Settings
 - Aux alarm
 - Heater Kit





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https://amana-hac.com/resources



Amana Brand Smart Thermostat

Added equipment

- The Amana Brand Smart Thermostat is compatible with multiple accessories.
 - Humidifier
 - Dehumidifier
 - · You can Install the humidifier and dehumidifier by using aux
 - Recommend using an isolation relay between auxiliary device and thermostat.
 - UV Bulb
 - Electronic Filter
 - HEPA filter
 - EWC Zone Board.



Humidifier

Dehumidifier



EWC Zone Board





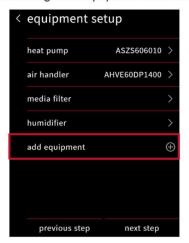
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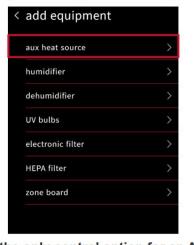


Full Set-up

Add equipment - auxiliary heat

Selecting add equipment will allow you to configure an auxiliary heat source.









*Aux heat source is the only control option for an AC only outdoor unit.

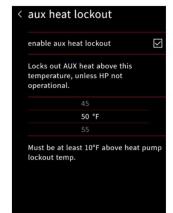


Aux Heat Setup on Amana Brand Smart Thermostat

Secondary heat settings

- The control section will allow you to adjust settings such as lockouts and secondary heat activation temperature.
- * Emergency Heat mode will appear as a system mode when connected to heat pump units and can be used to directly turn on the aux heat source if enabled.







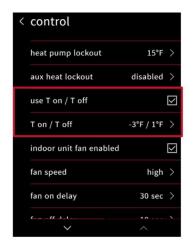
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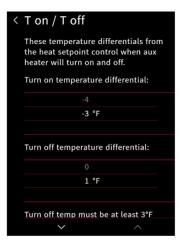
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T on/T off Control

- T on and T off provide an alternative control method to having the main AC/heat pump control the aux heat source using its PI control algorithm.
 - T on/T off is the only control option for aux heat with AC- only outdoor units
 - If the indoor unit is a gas furnace, or is an air handler with a heater strip, these heat sources will be controlled around the heat setpoint by the demand-based PI control algorithm.
 - When T on/T off is selected, the aux heat source will be controlled independently using these settings.







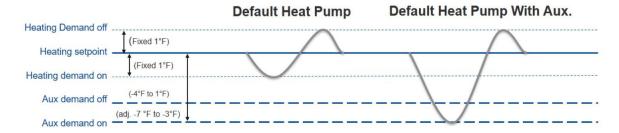


Aux Heat Control

- When heat pump is the primary heat source:
 - Heat pump lockout temperatures are adjustable from -20°F to 65°F in 5°F increments. (default 15°F)
 - Auxiliary heat lockout temperatures are adjustable from -10°F to 75°F in 5°F increments. (default 50°F)

Auxiliary heat demand:

- T on differential is adjustable from -7°F to -3°F in 1°F increments (default -3°F)
- T off differential is adjustable from -4°F to 1°F in 1°F increments (default 1°F)





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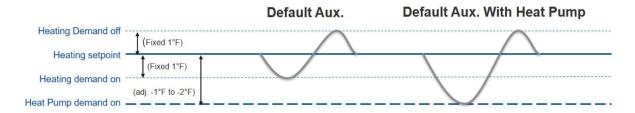


Aux Heat Control

- When auxiliary heat is the primary heat source:
 - Heat pump lockout temperatures are adjustable from -20°F to 65°F in 5°F increments. (default 15°F)
 - Setpoint differential can be set at -9°F, -7°F, -4°F, and -2°F. (default -2°F)

Heat pump demand:

- T on differential can be set at -1°F or -2°F. (default -1°F)
- T off differential is fixed at 1°F.



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Heating & Air Conditioning





Step 4 - system optimization

- System optimization displays:
 - System test.
 - Inverters only.
 - Charge mode.
 - Inverters only.
 - Optional test.
 - Error history.
 - Logs alerts with an error code.
 - White = not critical
 - Yellow = critical
 - Calibration.

Thermostat must be in OFF mode.

- Wait 30 minutes before calibration for the thermostat to equalize.
- Status.







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Full Set-up





System test

- Running system test is required for the inverter units before proceeding to complete set-up.
 - · You cannot stop this test.
- To proceed through the set-up process, the system test needs to be completed without any errors.
- When the tests are completed, the run test screen is displayed.
 - System test is complete only when display code E11 notice clears from the seven segment LED display on the heat pump or air conditioner.







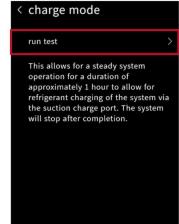


Charge mode

- Selecting charge mode allows for a steady system operation to allow for refrigerant charging of the system via the suction charge port.
- The system will stop when the "stop test" button is pressed or once the test is complete.

Note: For proper charging of a system, please see equipment installation manual.







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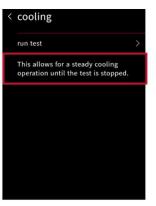


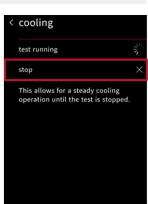
Full Set-up

Optional tests

- Each optional test has a short description.
- Optional tests display a stop test button while test is running.







Note: Thermostat will only display tests that the system can perform.



Heating & Air Conditioning

Status

- The status menu displays data pertaining to the selected equipment.
- The scrollable list can be accessed any time by returning to the installer set-up screen.







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Full Set-up

Step 5 - preferences

- There are four preference settings to choose from in order to optimize your systems performance.
 - Cool/Heat
 - House settings
 - Dealer information
 - Reminders

Note: Changing preferences is not required, but reminders and dealer contact information should be inputted.



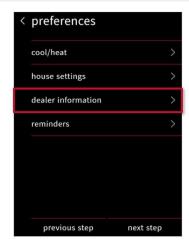


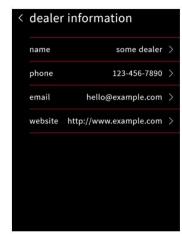




Dealer information

 Selecting allows you to enter and review the dealer's information.







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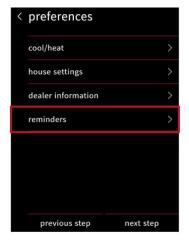


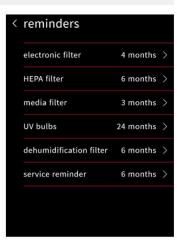
Full Set-up

Reminders

- The number of reminders are based on the installed equipment with accessories.
- Once the equipment has been added, a 1 – 24-month service reminder can be selected depending on the installed equipment.

Note: The homeowner can edit service reminders.











Final step - complete set-up

 Selecting complete set-up will conclude the full set-up of the thermostat and display normal mode for you to navigate and verify settings.

Reminder: All steps must be reviewed before completing full set-up.









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Homeowner Navigation

Mobile Apps

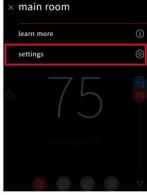


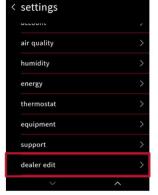
Dealer Navigation

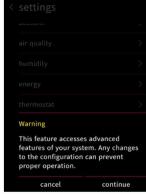
Dealer edit

- Navigating to dealer edit will allow you to access or revisit the installer set-up screen.
- Advanced adjustments to the Amana Brand Smart Thermostat will be made here.











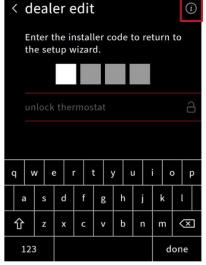
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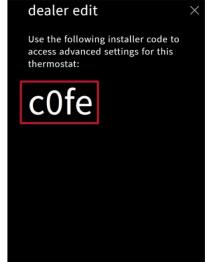
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Dealer Navigation

- Acknowledging the prompt enables you to tap the learn more icon.
- The icon displays the installer code, giving you access to the installer set-up screens.











Amana Brand Smart Thermostat

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Homeowner Navigation

Normal mode

- Normal mode allows you to view messaging, temperature, and access settings to adjust parameters placed by the installer.
- Navigating is accomplished by tapping icons.



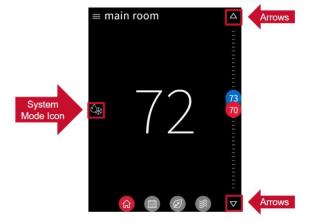




Homeowner Navigation

Adjust control

- Tapping the system mode icon allows you to select:
 - Auto. (cool & heat)
 - Cool.
 - Heat.
 - Off.
 - Emergency heat. (heat pump only)
- Tapping the arrow will adjust setpoints that are displayed. You can also tap, hold, and slide the setpoint icons to the desired temperature.





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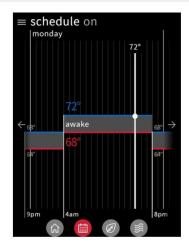


Homeowner Navigation

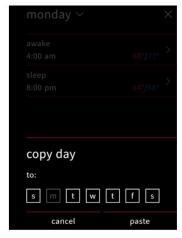
Schedule

- The schedule is presented as 7 days, displaying one day at a time, with 24 hours fitting on the screen.
 - 4 events can be scheduled in a 24hour period.
- You can use the drop-down menu or swipe to enable schedule editing.
- Copy and paste is a feature that makes scheduling seamless.

Note: Unlike other screens, scheduling requires saving edits before exiting the mode.



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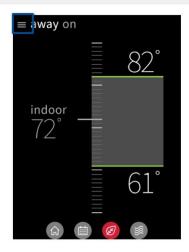


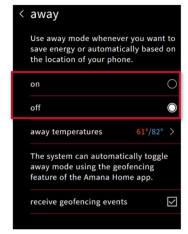


Homeowner Navigation

Away

- The away screen displays the current state (on/off) and the away cooling/heating setpoints used when away is on.
 - on/off is selected from drop down menu.
- User can change the values of the setpoints by dragging the numbers or the comfort range up and down.
- With the mobile application, enabling geo-fencing will automatically switch to away mode when outside the radius.
 - Settings must be configured in the mobile application.







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Homeowner Navigation

Air quality

- The air quality screen displays indoor air quality levels, outdoor air quality, and weather (when connected to the internet and paired with the app.)
 - The indoor air quality is based on filter life cycle and humidity values.



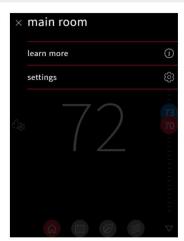




Homeowner Navigation

Settings

- Settings gives you access to additional supporting features:
 - Display.
 - · Adjust and enable visual features.
 - Comfort.
 - Set target humidity.
 - Configuration.
 - App. account setup
 - Dealer information
 - Date & Time
 - Enable messages/view alerts
 - System components
 - Home Wi-Fi







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Amana Brand Smart Thermostat

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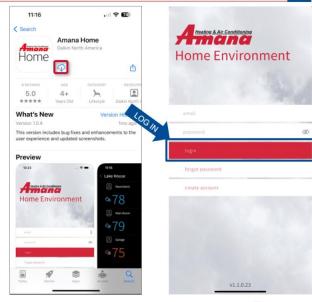
Mobile Apps



Account Set-up

- Setting up an account is a four-step process.
 - Downloading the application from your IOS or Android application store.
 - Creating the account.
 - 2. Confirming your account.
 - 3. Adding the thermostats' location.
 - Connecting the app to the thermostat.

Note: A mobile device, the Amana Brand Smart Thermostat connected to Wi-Fi that is wired to a communicating system and a valid email address is needed to create a mobile account.





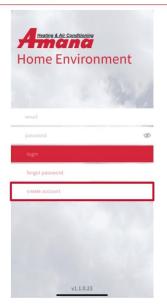
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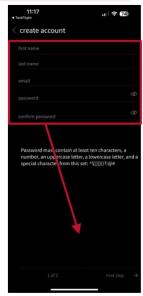


Step 1 - Create The Account

- Tapping create account button of the login screen will start the process.
- Before agreeing, read the terms and service, privacy statement, and other notices.
- Fill in your name, valid email address, and password.







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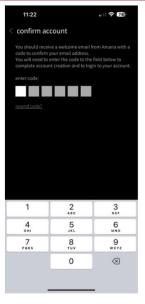
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Step 2 - Confirming The Account

- You will be prompted to access the email address you provided when creating the account.
- A welcome email will appear in your inbox providing a six-digit code.
- Entering the six-digit code on your phone app. will allow you to continue.





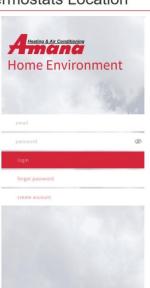




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Step 3 - Adding The Thermostats Location

- Enter the email and password associated to your mobile account and tap the login button.
 - If you have forgotten your password, tap the forgot password link to recover information via email.
- Type the location name and address of where the thermostat is located to gather accurate information.







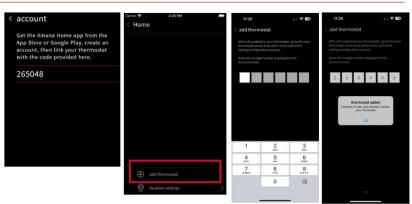
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Step 4 - Connecting The App. To The Thermostat

- With Wi-Fi enabled on your thermostat, access your account to retrieve the sixdigit code.
- Type the six-digit code displayed on your thermostat into the space provided on the mobile app.
- Tap connect to continue and operate the Amana Brand Smart Thermostat from your mobile device.





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Mobile App.







Visit https://amana-hac.com/resources for additional information



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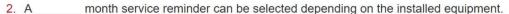




Assessment

1. When commissioning the Amana Brand Smart Thermostat through full setup, what steps need to be reviewed before completing the setup?

- a) All steps.
- b) Communication and system optimization.
- c) Personalization, communication, and preferences.
- d) Equipment setup and communication.



- a) 1-6.
- b) 1-9. c) 1-3.
- d) 1-24.
- 4. How high on an interior wall should the Amana Brand Smart Thermostat be mounted?
 - a) 3'
 - b) 4'
 - c) 5'
- d) 6' DAIKIN





Assessment

- Communicating indoor units with a 4-pin connector supplied, will match ____ on the 4 pin with ____ on the indoor PCB.
 - a) R, C, G, W1 / R, C, G, W1
 - b) R, C, W1, Y1 / R, C, G, W1
 - c) G, W1, W2, Y1 / 1, 2, R, C
 - d) 1, 2, R, C / 1, 2, R, C



- 5. Do not install the Amana Brand Smart Thermostat where it can be affected by radiant heat from the sun or appliances.
 - a) True
 - b) False
- 6. Measurement between data line 1 and 2 should read
 - a) 0.06VDC
 - b) 24VAC
 - c) 0.6VAC
 - d) 0.6VDC



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Assessment

- The maximum wire distance between the Amana Brand Smart Thermostat and the indoor unit should not exceed 150 feet using 18-gauge wire.
 - a) True
- b) False
- 8. At minimum, the system test should be run on inverter units before proceeding to complete the installation.
 - a) True



- b) False
- 9. The unit that is identified determines the list of configurations that will be displayed.
 - a) True



b) False









Assessment 10. Which set-up tab allows you to add equipment? a) Personalization b) System optimization c) Equipment setup d) Communication 11. Wait __ minutes before calibration for the thermostat to equalize. a) 10 b) 20 c) 30 d) 40 12. The system test can run for approximately _____ minutes. a) 2-4 b) 4-6 c) 5-10 d) 5-15 DAIKIN © 2023 Daikin Comfort Technologies North America, Inc. 83 Assessment 13. Which symbol indicates a step has been reviewed? a) b) 🗸 c) # d) x 14. Once you start an optional test from the thermostat it cannot be stopped. a) True b) False 15. Error history logs alerts that are color coded, ___ being non-critical and ___being critical. a) Green, Yellow b) Blue, White c) White, Yellow d) Yellow, Red





Assessment

- 16. The version of the thermostat is displayed on the learn more screen.
 - a) True.

False.

b)



- 17. What is needed to create a mobile account?
 - a) The Amana Brand Smart Thermostat, a Tablet, and a valid email address.
 - b) A mobile device, the Amana Brand Smart Thermostat connected to Wi-Fi that is wired to a communicating system and a valid email address is needed to create a mobile account.
 - c) An indoor unit, an outdoor unit and the Amana Brand Smart Thermostat.
 - d) A mobile device connected to connected to Wi-Fi, an indoor unit and an outdoor unit.







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