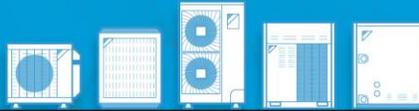




TECHNICAL SERVICE BULLETIN



TSB D-LC-0035

Date: Date, 2023
To: Internal, Sales, Distribution, and Sales Representatives
From: Technical Service Department
Subject: **Commercial Split System (DAX) Transformer Possible Incorrect Wiring**

We are providing this notification that there is the possibility when the Wilspec transformer was used in the production of the commercial split system DAX090 and DAX120 models, it could have been wired incorrectly. If so, this could cause low secondary voltage resulting in chattering contactors or contactors not closing.

If you are experiencing low secondary voltage on units manufactured **prior to serial number 2308370481**, check the connection points on the line side of the transformer to ensure that the "black" lead is on the common terminal, and the "Orange" lead is on the desired incoming line voltage terminal. See image of transformers below for COM terminal locations.

Wilspec



Hartland



Model Groups Affected	
DAX090	DAX120

Countermeasure:

Verify Transformers are terminated correctly.

If you have any technical questions, please call 1-855-DAIKIN1 option 4. Or e-mail TechServicesDaikin@daikincomfort.com

Note: This Sales Bulletin constitutes "Confidential Information" as defined in, and is subject to the terms of, your Distributor Sales Agreement.