



TECHNICAL SERVICE BULLETIN

TSB C-GN-SP-0034

Date: July 25, 2023
To: All Service and Parts Managers
From: Technical Services Department
Subject: Inverter Software Update for 19.2 SEER2 Models

It has come to our attention that there was a software update in October 2022 to 19.2 SEER2 inverter products listed in the table below, but some of the models did not receive this software update. This software update is required to ensure maximum efficiency and system integrity. The models listed below with a serial number beginning with **2210-2306** must be corrected. Units with an “orange” dot on the travel label have been reworked with the software update complete.

Models Affected

| Daikin | Amana | Goodman |
|------------|------------|------------|
| DZ9VCA3610 | ASZV902410 | GSZV904810 |
| DZ9VCA4810 | ASZV904810 | |
| DZ9VCA6010 | | |

To update the software for products that do not have an “orange” dot on the travel label, shared data can be added using the Bluetooth® Shared Data Loader (**Part# BTSDL01**). For additional assistance with adding shared data to the control board, review service bulletin SA-031 or scan the QR code.

Daikin will provide labor at the servicer’s Class “A” labor rate for the units listed in the table above. The labor rate will only apply for units with a serial number starting with **2210-2306**.

Claims must be filed, using Warranty Express, as an Authorization type claim with **Authorization Code 8769**. The labor claim should be filed using the contractor’s account number.

Please consult the Warranty Department if you need assistance with this process. The claim will be paid upon review by the Warranty Department. **Warranty Claims will be approved for equipment that is still covered under the terms of Standard Warranty.** All claims must be submitted by December 31, 2023.

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“Orange” Dot Confirms
Software Update Is Complete



Scan for User Guide

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