



TECHNICAL SERVICE BULLETIN



TSB-D-GN-LC-0030

Date: June 9, 2023
To: All Service and Parts Managers
From: Technical Services Department
Subject: **Incorrect Primary Limit Switch in Light Commercial Rooftops (DFG)**

It has come to our attention that certain commercial package rooftop models were produced with incorrect primary limit switches. A list of the affected gas/electric (DFG) models is shown in the table to the right. This affects all equipment prior to serial number **2305143205**. All uninstalled models must be placed "On Hold" or "Do Not Sell" status until all rework is completed. Units reworked in the factory will be identified by a "**Green Dot**" placed on or close to the shipping label.

Rework Required

For proper operation, the existing limit switch must be replaced with the new limit switch as identified in the table below for each model.

Models Groups Affected	
DFG0481D100001F	DFG1803DM00001S
DFG0483D100001F	DFG1804DM00001S
DFG0603WH90001C	DFG2403DH00001S
DFG1204WH00001C	DFG2404DH00001S
DFG1204WH00001F	DFG2404DL00001S
DFG1503DH00001S	DFG2407DH00001S
DFG1503DL00001S	DFG3003DH00001S
DFG1504DH00001S	DFG3004DH00001S
DFG1504DL00001S	DFG3004WH90005C
DFG1507DH00001S	-

Model Numbers	Rev	New Limit Switch Part Numbers	Model Numbers	Rev	New Limit Switch Part Numbers
DFG0364D100001F	AA	0130F00035	DFG1504DL00001S	AA	0130F00071
DFG0481D100001F	AA	20162901	DFG1507LH00001F	AA	0130F00071
DFG0483D100001F	AA	20162901	DFG1803DM00001S	AA	0130F00881
DFG0484D100001F	AA	20162901	DFG1804DM00001S	AA	0130F00881
DFG0603WH90001C	AA	0130F00071	DFG1807DM00001S	AA	0130F00881
DFG0603WL00001C	AA	0130M00663	DFG2403DH00001S	AA	0130M00063
DFG0603WL90001C	AA	0130M00663	DFG2403DL00001S	AA	0130M00063
DFG1203WH00001S	AA	0130F00035	DFG2404DH00001S	AA	0130M00063
DFG1203WM00001S	AA	0130F00036	DFG2404DL00001S	AA	0130M00063
DFG1503DH00001S	AA	0130F00071	DFG2407DH00001S	AA	0130M00063
DFG1503DL00001S	AA	0130F00071	DFG2407DL00001S	AA	0130M00063
DFG1503LH00001F	AA	0130F00071	DFG3003DH00001S	AA	0130M00063
DFG1503WL00001S	AA	0130F00071	DFG3004DH00001S	AA	0130M00063
DFG1504DH00001S	AA	0130F00071	DFG3007DH00001S	AA	0130M00063

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Warranty Claims

1. Installed Equipment Prior to June 30th, 2023 (Code 8743)

Daikin will subsidize the cost of the replacement primary limit switch and pay a labor allowance of \$150.00 for each unit reworked and installed prior to June 30th, 2023. Authorization code 8743 must be used for installed units. All units installed after June 30th, 2023, should have been reworked prior to sale or installation, and thus are not eligible for this labor reimbursement.

2. Uninstalled Equipment (Code 8744)

All rework to replace the primary limit switch is to be completed prior to units being released from "On Hold" or "Do Not Sale" status. Daikin will subsidize the cost of the replacement limit switch and pay a labor allowance of \$75.00 for each uninstalled, reworked unit. Authorization Code 8744 must be used for uninstalled units.

Claims must be filed in Warranty Express as an **Authorization** type claim, using Authorization Code **8743 for installed units** and Code **8744 for uninstalled units**. The claim for the part and labor should be filed as one claim, using the servicer's account number. The model and serial number for each unit must be provided. Please consult the Warranty Department if you need assistance with this process. All claims for this project must be submitted by **December 1, 2023**.

If you have technical questions, please call 1-855-DAIKIN1, option 4, or e-mail TechnicalServicesDaikin@daikincomfort.com.

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