

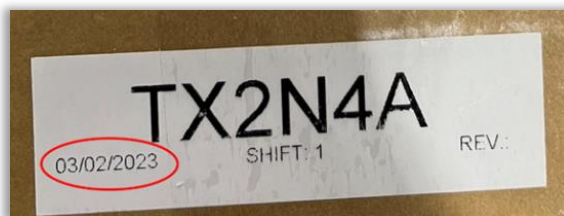


TECHNICAL SERVICE BULLETIN

TSB-C-GN-SP-0029

Date: March 16, 2023
To: All Service and Parts Managers
From: Technical Services Department
Subject: **Missing Teflon O-Ring Seals in TXV Kits for Residential Unitary Split Systems**

Limited TX*N2 and TX*N4 TXV kits were packaged without the Teflon O-ring seals. **Kits containing Danfoss TXV valves were shipped without the proper O-ring seals** between 11/01/2022 and 03/09/2023. See example below of production date listed on kit label.



Production Date on Kit Label

Kits containing Emerson TXV valves contain the proper O-rings and are not affected by this issue. Pictures below show the difference between the two kits.



Danfoss Valve Kit

Emerson Valve Kit

Valve kits with date codes between 11/01/2022 and 03/09/2023 need to be inspected to ensure O-rings are included. Failure to use or replace the O-rings during installation of the valve may result in a refrigerant leak.

Please inspect all kits and if they are missing the O-ring seals, contact your CSR and reference this Technical Service Bulletin (TSB C-GN-SP-0029) to order part #B1796633. The O-ring seals are shipped in a bulk pack of 10 seals and will be sent at no charge.

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