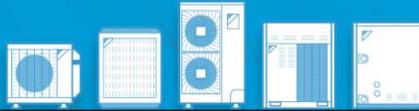


TECHNICAL SERVICE BULLETIN



TSB-OT-0018

Date: March 16, 2022
To: Internal, Sales, Distribution, and Sales Representatives
From: Jimmy Trusty, Light Commercial Product Specialist
Subject: **7.5 to 12.5-Ton Gas/Electric Packaged Rooftop Models Sweating**

It has come to our attention that certain 7.5 to 12.5-ton gas/electric packaged rooftop models (DBG/DRG) may, under certain conditions, sweat on the blower deck and drip into the system's combustion compartment.

This Technical Service Bulletin provides a field modification design and process to address this issue using insulation kit (Part Number: BDINSKT). Insulation shall be applied to the underside of the blower deck as shown in the pictures below.

Models affected are DBG/DRG 7.5 – 12.5-ton gas/electric rooftops with **serial number 2110084582** or prior as shown in the table below.

Affected Models	
DBG09*	DRG09*
DBG10*	DRG10*
DBG12*	DRG12*
DBG15*	DRG15*

Blower Deck without Insulation



Blower Deck with Insulation Added



(Continued on next page)

Note: This Sales Bulletin constitutes "Confidential Information" as defined in, and is subject to the terms of, your Distributor Sales Agreement.



TECHNICAL SERVICE BULLETIN



The field modification insulation kit (**Part Number: BDINSKT**) can be ordered through your Spare Parts Customer Service Representative or by emailing spareparts@daikincomfort.com. Daikin will refund the price of the kit and pay a labor allowance of \$100.00 for each rework.

Claims must be filed on Warranty Express as an Authorization type claim, using Authorization Code number 8727. The claim for the part and labor should be filed as one claim, using the servicer's account number. The model and serial number for each unit must be provided. Please consult the Warranty Department if you need assistance with this process. All claims for this project must be submitted by December 31, 2023.

Note: This design change has been incorporated for all new production units produced after serial number 2110084582.

If you have any technical questions, please call 1-855-DAIKIN1, option 4, or e-mail TechService@daikincomfort.com.

Note: This Sales Bulletin constitutes "Confidential Information" as defined in, and is subject to the terms of, your Distributor Sales Agreement.